



# The ESC Launches New Member Portal!

We have very exciting news -- the Energy Solutions Center has launched a new member portal! The member portal is a secure website that helps you stay connected with ESC from any computer or mobile phone.

## ESC Member Portal Benefits

- Manage your own member profile & contact information
- View and register for upcoming events and webinars
- Purchase sponsorships and more in the digital store
- Post or search jobs on the jobs board

## Getting Started on the New Member Portal

- Go to <https://escenter.member365.com>
- Login to your new member portal dashboard using the login credentials sent to you via email (if you did not receive this email you can email Stephanie at [smoran@escenter.org](mailto:smoran@escenter.org))
- Make sure that the information in your profile is up to date, including; your title, email and phone numbers, by going to 'My Account' and then 'My Profile'
- While you're in 'My Profile', create a new secure password that you'll remember
- In your web browser, bookmark the ESC Member Portal URL so that it's easy to access the next time you need to login

# The ESC Launches New Member Portal!

## FAQs

**Q. Does the new member portal replace the members only area on the ESC website?**

No, the members only area on our website is different from your new member portal. The members only area on our website will remain the same - you will still login using the shared login credentials for your organization and every employee at one member organization has the same login information. The members only area on the ESC website is still where you will go to access deliverables such as; reports and case studies, marketing materials, ESC photo libraries, webinars, videos and presentations.

On the new member portal, you will login through a URL separate from the ESC website (<https://escenter.member365.com>) and use your own personal login credentials. You will be able to modify your member profile (name, title, email address, etc.), search the jobs board, register for events and purchase items from the digital store.

**Q: Does everyone at our company share the same login?**

No, each staff person at your organization will have their own login credentials. On the new member portal, each person from a member company will have access to their own member profile, be able to register for events, see our jobs board and purchase sponsorships and other items from the digital storefront.

**Q: What do I do if I forgot/lost my password?**

Go to <https://escenter.member365.com> and click "Forgot Password?" It will then prompt you to input your email and you will be sent a link to reset your password.

**Q: What do I do if I am a member but I never received an email with login credentials for the new member portal?**

Please email Stephanie Moran at [SMoran@ESCenter.org](mailto:SMoran@ESCenter.org).